



We're here to help.

Contact us if you have any questions regarding your account transition.

General Information (757) 928-8850

Toll-free (800) 928-8801

VISIT ANY OF OUR 27 BAYPORT BRANCHES

Once your account has transitioned, you'll have access to all of our BayPort branches located across the Southside and Peninsula. BayPort is also part of CULIANCE and the CO-OP Shared Branch Network, providing you access to over 30,000 ATMs and 5,600 shared branch locations available for you to do a range of transactions at another credit union or ATM.

For additional updates, visit bayportcu.org/psfcu.



(757) 928-8850 | (800) 928-8801

bayportcu.org

BayPort Credit Union
One BayPort Way, Suite 350
Newport News, VA 23606

bayportcu.org

Federally insured by NCUA.



Welcome to the BayPort family.

Everyone at BayPort is excited and honored to work with Portsmouth Schools Federal Credit Union (PSFCU) members.





Let's get started.

We're happy to have you as a BayPort Credit Union member!

Your current Portsmouth Schools Federal Credit Union (PSFCU) account will transition to a new BayPort Credit Union account the weekend of March 18, 2022. Please refer to the attached Member Identification card for your new BayPort account number, which will give you access to 27 locations across the Peninsula and Southside, as well as many products, services, and benefits. We've worked diligently to ensure a smooth transition. Please review the information below to understand how your PSFCU accounts will transition to BayPort accounts.

SHARE ACCOUNT TRANSITIONS

If your share account today is...	Your BayPort account will be...
Share	Savings College & Career Savings (18-24) Young Investors (0-17)
Vacation, Bill Pay, or Deferred	Vacation Club(s)
Christmas	Christmas Club
Share Drafts	Classic Checking

ALL LOAN RATES & TERMS WILL REMAIN THE SAME*

You may notice the account description is slightly different on your statement. However, all loans will maintain the same rate and term previously established with PSFCU. Please update any lienholder information with your insurance carrier to: **BayPort Credit Union, PO Box 2309, Sioux City, IA 51106.**

**You will receive additional information regarding your credit life and/or disability coverage on your loan.*

AUTOMATIC PAYMENTS & DEPOSITS

Your direct deposits will continue uninterrupted. When setting up automatic debit and credit transactions to your new BayPort checking account, provide our routing number (251481368) and the full 14-digit checking account number at the bottom of your BayPort checks. For savings debits/credits, use the 6-digit account number from your member identification card. If you currently have electronic items set up for your PSFCU account, contact the originating company and provide your new BayPort account information to properly route your items **after March 18th.**

DEBIT CARD & CHECKS

Since your account number will change, you'll receive a new BayPort debit card and checks by March 18th. Use your PSFCU debit card for withdrawals and purchases during the conversion weekend. Then, activate and begin using BayPort debit cards and checks March 21st. **PSFCU debit cards will be deactivated March 21st.**

ONLINE SERVICES

PSFCU's online account access will be discontinued on March 18th at 5 pm (close of business). Your online banking history and statements will no longer be available after access has been discontinued. We encourage you to download or print your PSFCU statements for future reference.

BayPort's Online & Mobile Banking, STAR telephone banking system, electronic bill payment services, and shared branch access will be available by 5 pm on March 21st. At that time, you may access Online Banking at bayportcu.org or STAR by calling (757) 928-8850 and using the last four digits of your Social Security number as a temporary login. Any recurring bill payments you have set up will need to be reset once you have access to BayPort's Online Banking.

Please review the enclosed documents for full description of the products listed above. The enclosed Terms and Conditions, Truth in Savings Disclosure, current Rate Sheet, and Fee Schedule are provided to you in accordance with the Change-in-Terms requirements of the Truth in Savings Act. In connection with the transition of your account, some terms and conditions relating to your account(s), as well as certain fees and charges, may be different. Please retain and review these documents in their entirety as they may directly affect certain accounts you will maintain with us.

MEMBER IDENTIFICATION CARD

«FULLNAME»
«ACCOUNT»

BayPort Routing Number: 251481368